



UNACCEPTABLE CONDUCT POLICY

PREVENTATIVE & RESPONSIVE ACTIONS

Aberdeen Football Club

Pittodrie Stadium

Aberdeen

- (1) SPFL have issued a statement to the effect that the Club will not tolerate racism or any other type of unacceptable behaviour. This statement is printed on all matchday programmes (fixtures pages) and is displayed prominently and permanently in all areas of the stadium and the Club's website www.afc.co.uk
- (2) Aberdeen Football Club run an initiative called "Textline". This is an anonymous service set up for anyone attending or working at the stadium and is available to all. The number is on posters throughout the stadium and also permanently in the programme and briefing agenda. The text line is also advertised on the LED boards in the stadium. This text line is for anyone who wants to report, easily and anonymously, any type of anti-social behaviour. Texts are received by the Events Safety Team direct to the Control Room.
- (3) The Club participate in the "Show Racism the Red Card" campaign, and our players and management will take part in events, interviews and action weeks on various anti-discrimination issues.
- (4) PA announcements are made prior to and at half-time at all games played at Pittodrie Stadium. Copies of the PA script literature are available on request.
- (5) The Unacceptable Conduct Policy is incorporated within the Supporters Charter; the guidelines regarding supporters and displays/participation are on the Club website.
- (6) Aberdeen Football Club will take swift and punitive action against any supporter who breaks the Code of Unacceptable Conduct.
- (7) It is a condition of sale of season tickets via printed material and the Club website that season ticket holders do not take part in racist abuse and unacceptable conduct. This will be included in the season ticket brochure.

- (9) Stewards are briefed prior to games to be aware of any racist behaviour and of any literature being either sold or distributed both inside and outside the ground. Any such activity should be reported immediately, and positive police and steward action taken.
- (10) Disciplinary action will be taken against any player who engages in racial abuse.
- (11) Visiting football clubs are made aware of the Club policy regarding racism at the operations meeting prior to the match.
- (12) Joint operations meetings are held with the police and stewards regarding a common strategy in dealing with racist abuse.
- (13) Aberdeen Football Club have logs and de-brief for every game kept on file which holds details of those refused entry, ejected and/or arrested for unacceptable behaviour which is available to see on request.
- (14) The stadium is inspected regularly, and any graffiti is removed as a matter of urgency.
- (15) A Diverse and Inclusive Policy is in place in relation to employment and service provision through the Supporters Charter and Employees Handbook.
- (16) Additional details of unacceptable conduct is available through the SPFL Ground Regulations which can be found on posters throughout the stadium and the club's website www.afc.co.uk

**Signed on behalf of:
Aberdeen Football Club Ltd.**

Name	Signature	Job Title	Date
Paul Hendry		Head of Operations	21/01/26